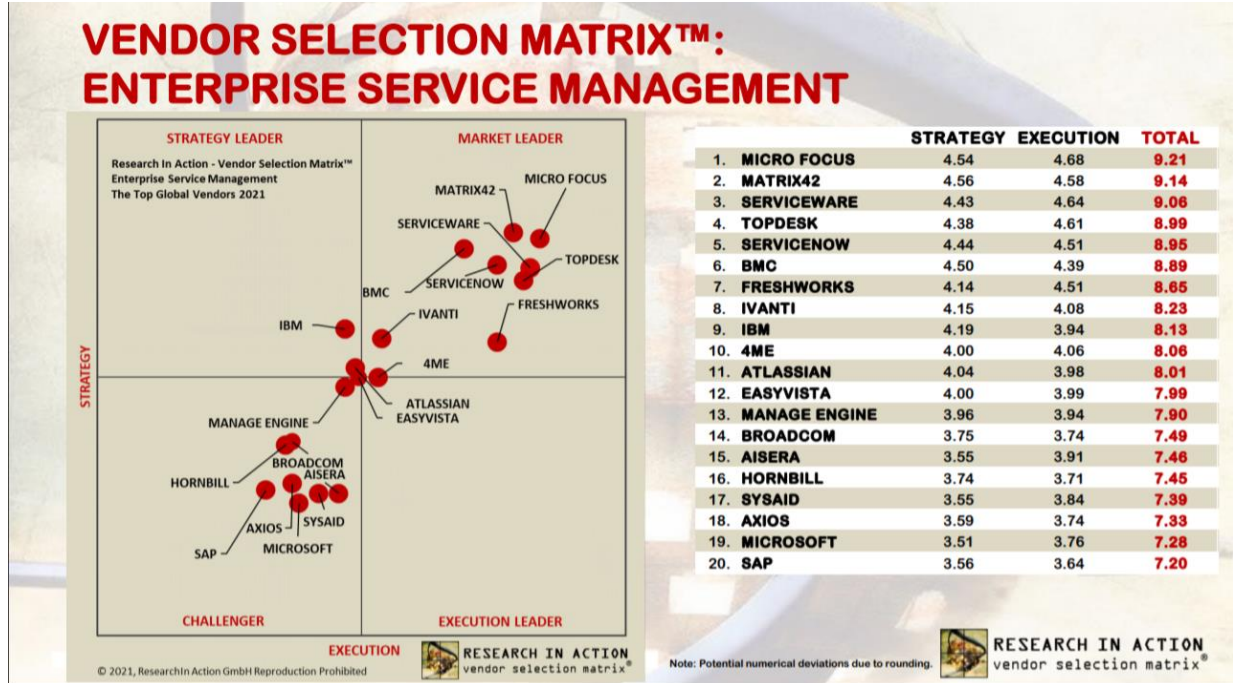


(ご参考チャート)

Research in Action (RIA) - VENDOR SELECTION MATRIX™: ENTERPRISE SERVICE MANAGEMENT



上記は一部抜粋 ; レポート全文は以下をご覧ください。

<https://www.microfocus.com/media/analyst-paper/vendor-selection-matrix-it-and-enterprise-service-management-saas-and-software-analyst-paper.pdf>